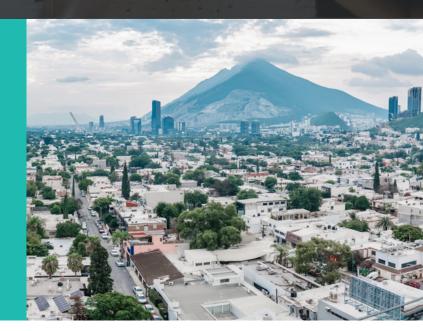


## **Your Team Next Door**

- Located in Monterrey Mexico, just over an hour from San Antonio with daily non-stop flights from key U.S. cities
- Home to Mexico's number 1 ranked University
- Rated by Fortune magazine as the best city for business in Latin America
- Wealthiest city in Mexico
- Highest levels of English proficiency



	ANDX	Your Contact Center
	<b>\$21.</b> <sup>50</sup>	\$32. <sup>65</sup>
Agent Hourly Rate*	Included	\$20.00
Benefits	Included	\$2.50
Recruitment	Included	\$0.60
Support Costs	Included	\$9.55

Per Agent Cost



<sup>\*</sup>Agent hourly rate includes pay, bonuses & taxes

# **Business Process Outsourcing (BPO)**

# Giving You The Power To Grow

The ANDX contact center is managed and operated by former Fortune 10 contact center leaders. We deploy world-class innovative recognition, workplace design and coaching tools to all our cients.

#### Click here to see more:

### **Digital Transformation**



# **Convenient & Easy Engagement**



An extension of your organization and brand experience.



Using your technology stack, we work to meet and exceed your performance KPIs.



Immersive brand values with your dedicated agents and workplace.

### **BPO Customer Support**

- Complex technical support desk
- Customer sales, service & support
- Data input & processing
- PCI. SCO & HIPAA Certified



Complete the Experience